



Dear Residents, Staff & Families

Another year is fast drawing to an end with Christmas just around the corner and the warmer weather upon us.

The closing of 2014 will also be closure to a very satisfying, rewarding and proud period in my life and I can only hope that the facilities now provided by Clayton Church Homes and the effort made to “put the residents first” has helped enrich the lives of all residents who have called our facilities home.



I commenced working for Clayton Church Homes in January 2001 as Manager Business Services and became Chief Executive Officer in January 2004 (relieving) and appointed to the position in June 2004 with Clayton Church Homes having total assets of \$29.84million.

Careful planning and decision making has resulted in total assets today of \$98.87million, representing a growth factor of 3.31 times over the 10 year period. As Chief Executive Officer, I am extremely proud to have been a part of this growth.

Our initial plan was to upgrade an ageing facility at Norwood. Due to various planning issues, we eventually purchased land at Magill and as they say in the classics, “the rest is history”.



Large building projects create their own issues and I can honestly say that the support received from staff throughout the various construction phases was tremendous.

As is the way at Clayton Church Homes, first thoughts are residents. By putting the residents first, we were able to achieve our goals with minimal disruption whilst continuing to provide maximum care.

In total, our construction costs were \$51million. This provided:

- 95 bed care facility at Magill
- 30 retirement living units at Magill
- 20 bed dementia unit at Park Village
- 12 bed extension at Prospect
- 33 retirement living apartments at Norwood

Starting from a low base, this meant borrowing funds.

Our most recent project of 33 apartments at Norwood was opened in November 2011 with Clayton Church Homes having an outstanding loan of \$19million.

Move forward to April 2014 and we repaid our loan balance to be debt free, a major achievement.



As previously mentioned, we put residents first. During these times, Clayton Church Homes has maintained full accreditation at all sites plus I believe maintained and improved care standards in line with putting residents first.

In 2004 we had 196 residential care residents and 6 retirement units. Today we have 216 residential and 69 retirement and have provided over that period of time services and care to over 1115 residents.



None of this could have been achieved without a committed Board and caring staff. I thank you all for your support over my time at Clayton Church Homes but more importantly, for the support and care you have given to our residents.

I leave Clayton Church Homes knowing its future is strong and the past is history. A part of my life where I have met many wonderful people from all walks of life that have enriched my life and hopefully I have through Clayton Church Homes brought care and comfort to residents and families who have chosen to live in our facilities.

New Era:

As has been announced, Mr. Nino DiSisto will be the new Chief Executive Officer. Nino brings a wealth of experience to Clayton Church Homes and represents the beginning of a new era that will see growth and the inevitable changes that are now part of every day life as an aged care and retirement village provider.

Nino will commence duty on Monday, 5th January 2015 and I am sure he will visit all sites relatively soon after starting. I will be on leave from Monday, 8th December 2014 with my last day on duty being Friday, 2nd January 2015.

Finally, I wish you all a very Merry Christmas and a happy and healthy New Year.

Thank you all for a wonderful and fulfilling 14 years at Clayton Church Homes.

Andrew J Case
Chief Executive Officer

